

KATHLEEN REGAN FIGLEY, MS, DMIN
MASTER TRAUMATOLOGIST, CERTIFIED COMPASSION FATIGUE THERAPIST
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EDUCATION GRADUATE THEOLOGICAL FOUNDATION, South Bend, Indiana
DOCTOR OF MINISTRY, Pastoral Counseling, 1983 GPA: 4.0

FLORIDA STATE UNIVERSITY, Tallahassee, Florida
MASTER OF SCIENCE in Counseling & Human Systems, 1983 GPA: 3.9

UNIVERSITY OF ALABAMA, Birmingham, Alabama
BACHELOR OF SCIENCE, 1981 Major: *Psychology with Honors* Minor: *Business*

CERTIFICATIONS & ACCREDITATION

CERTIFIED TRAUMATOLOGIST (#1013 - 1997) FSU Traumatology Institute

MASTER TRAUMATOLOGIST (7-10-99) FSU Traumatology Institute

CERTIFIED FIELD TRAUMATOLOGIST (#5195 - 2000) Academy of Traumatology

CERTIFIED COMPASSION FATIGUE EDUCATOR (#15225 - 2004) Academy of Traumatology

CERTIFIED COMPASSION FATIGUE THERAPIST (#20021 - 2004) Academy of Traumatology

ACCREDITED SITE DIRECTOR (#01 - 2004) Academy of Traumatology

PROFESSIONAL EXPERIENCE

2004-
Present

PRESIDENT/OWNER

FIGLEY INSTITUTE New Orleans LA and Tallahassee FL (www.figleyinstitute.com)

COURSE DEVELOPMENT AND INSTRUCTION

- Course Developer/Instructor for delivery of traumatology courses offered internationally by invitation
- Course Manager/Instructor for classes leading to certification in disaster trauma (Field Traumatologist), clinical trauma treatment (Certified Traumatologist), and compassion fatigue prevention and treatment (Compassion Fatigue Educator, and Compassion Fatigue Therapist)
- Supervise staff, manage day-to-day operations

FORENSIC EVALUATION

- Assistant Forensic Evaluator of clients seeking compensation for pain and suffering

2009

ADJUNCT FACULTY

TULANE UNIVERSITY SCHOOL OF SOCIAL WORK New Orleans LA (<http://tulane.edu/socialwork/>)

- Course Developer of three credit undergraduate course entitled: *Making Meaning of Trauma: Integrated Psychosocial and Spiritual Approaches* (begins Fall 2009)

2006-
Present

COURSE DEVELOPMENT

HUMAN SOCIETY OF THE UNITED STATES Pittsburg, Pennsylvania (www.duq.edu)

- Course Developer of web-based course titled *Compassion Fatigue for Animal Care Workers*

2006-
Present

ADJUNCT FACULTY

DUQUESNE UNIVERSITY, SCHOOL OF LEADERSHIP AND PROFESSIONAL ADVANCEMENT
Pittsburg, Pennsylvania (www.duq.edu)

- Course Developer/On-Line Instructor for delivery of on-line course titled *Compassion Fatigue for Animal Care Workers*

1998 -
Present

ADJUNCT FACULTY & SUBJECT MATTER EXPERT

ST. PETERSBURG COLLEGE (<http://terrorism.spcollege.edu/NEW/Index.aspx?login=clear>)

NATIONAL TERRORISM PREPAREDNESS INSTITUTE and **FLORIDA REGIONAL COMMUNITY POLICING INSTITUTE**, St. Petersburg, FL

Courses include

- *Critical Incident Peer Support* (16 hours - law enforcement)
- *Critical Incident Peer Support* (40 hours - US Army Military Police)
- *Critical Incident Stress Management for Weapons of Mass Destruction Events* (8 hours - first responders)
- *Stress Management in Climate of Terrorism* (16 hours - first responders)

1997 -
2008

VICE PRESIDENT AND CHIEF EXECUTIVE OFFICER (2001-2006); **BOARD MEMBER** (2006-2008)
GREEN CROSS FOUNDATION, INC. (aka **GREEN CROSS ACADEMY OF TRAUMATOLOGY**),
Hugo MN (formerly Tallahassee, Florida) (www.greencross.org)

- Manage day to day corporate operations
- Course Developer/Instructor for field delivery of privately developed training courses offered internationally
- Course Developer: *Compassion Fatigue Educator* certification course
- Course Developer and Course Instructor: *Critical Incident Stress Debriefing* delivered statewide to Florida Highway Patrol
- Invited Instructor - Emergency Management Institute, FEMA, Emmitsburg, Maryland
- Director, Green Cross Assistance Program, deploying crisis intervention teams to disaster impacted areas;
- Incident Commander - Deployment to Sri Lanka in the aftermath of the December 2004 tsunami
- Director - Hurricane Katrina response for Humane Society of the United States animal care shelter workers

ADJUNCT FACULTY (1998 – 2001)

TRAUMATOLOGY INSTITUTE¹, **FLORIDA STATE UNIVERSITY**, Tallahassee, Florida

- Course Instructor:
 - *Clinical Approaches*
 - *Fundamentals of Traumatology*
 - *Field Traumatology*
- Course Developer: *Field Traumatology* (August 2000)

DISASTER TRAUMATOLOGY - VOLUNTEER (1997 - 2004)
GREEN CROSS PROJECTS, INC.², Tallahassee, Florida

- President - March 1999 to November 2001
- Board Member - 1997 to 2004
- GCP Incident Commander - Deployment to New York City in aftermath of September 11 attack
- Disaster Planner - Develop FSU Counseling Center Critical Response Plan

1999 -
2001

EDUCATION AND TRAINING SPECIALIST & DISASTER RESPONSE TEAM MEMBER
DIVISION OF EMERGENCY MANAGEMENT, STATE OF FLORIDA, Tallahassee, Florida
(www.floridadisaster.org)

- Course Developer: *Florida Emergency Operations* (Fall 2000)
- Course Manager/Instructor for field delivery of state/federal/local and privately developed training courses within the State of Florida
- Adjunct Faculty - Emergency Management Institute, Federal Emergency Management Agency, Emmitsburg, Maryland

¹ The certification and accreditation program originated at Florida State University was merged with Green Cross Foundation in 2003. This research component is now housed at Tulane University, School of Social Work.

² Green Cross Projects merged with Green Cross Foundation in 2004.

- In response to disaster threat, perform ESF-5 Information and Planning duties at State Emergency Operations Center as member of the State Emergency Response Team (SERT)
- In response to disaster impact, deploy to Disaster Field Office as member of disaster recovery team.

1997 -
1999

PROJECTS DIRECTOR

DISASTER & TRAUMA MANAGEMENT INITIATIVES, INC., Tallahassee, Florida

Co-created a corporation providing services such as report/grant writing, training, management, conference planning, and presentations, *e.g.*:

- *Collier County FL Comprehensive Emergency Management Plan* (including recovery annex), 1998
- *Managing Critical Incident Stress* (unpublished manuscript)
- Florida Crisis Counseling Project Grant Application FEMA 1195-DR-FL, 1998
- Competitive Grant Application - Crisis Counseling Training, Florida Department of Children and Families
- *Instructional Presentation Skills* for Florida Division of Emergency Management;
- *Overview of Traumatology* Presented at Green Cross Conference & Governor's Hurricane Conference
- Crisis Counseling Program Manager, FEMA 1195-DR-FL
- Conference planner for Green Cross Projects Conference, 1998

1995 -
1999

DISASTER ASSISTANCE EMPLOYEE

HUMAN SERVICES BRANCH — REGION V, FEDERAL EMERGENCY MANAGEMENT AGENCY, Chicago, Illinois

- Disaster Assistance Employee (reservist) deployed to manage handle human services component of disasters declared by the President. Recovery assignments included areas impacted by floods, tornadoes, and hurricanes, serving as:
 - *Acting Human Services Officer*
 - *Crisis Counseling Coordinator*
 - *Disaster Unemployment Coordinator*
 - *Disaster Recovery Center Coordinator*
 - *Disaster Recovery Center Manager*
 - *Individual and Family Grant Coordinator*
- Administered more than \$10,000,000 in recovery program funds; supervised staff and served as liaison to volunteer organization and state governments

1991 -
1995

STATE HUMAN SERVICES OFFICER/AREA COORDINATOR

DIVISION OF EMERGENCY MANAGEMENT, STATE OF FLORIDA, Tallahassee, Florida

- Participated in the development of: the Division's *Local Comprehensive Emergency Management Plan Criteria* (including Recovery criteria); and *State of Florida Comprehensive Emergency Management Plan* (Basic Plan & Mass Care and Recovery Annexes)
- Coordinated state agencies' human services recovery services to ensure a smooth integration into a unified concept of recovery operations
- Facilitated the development of operations protocols and standard operating procedures for Mass Care agencies
- Chaired State of Florida Special Needs Task Force; delivered presentations at state and national conferences
- Participated in federal/state/local/SBA joint teams, conducting ground and fly-over damage assessments
- Trained 500+ damage assessment and recovery center personnel, and coordinated their

deployment

- Coordinated damage assessment and declaration requests for Small Business Administration and Agriculture disasters
- Delivered training and instruction, serving as: *Course Manager and Lead Instructor* for FEMA Professional Development Series courses, *Disaster Recovery Operations, Florida Emergency Operations*, and other disaster related courses
- Developed and piloted *Florida Emergency Operations* course.

TRAINING AND WORKSHOPS DELIVERED (SAMPLE FROM 1991 – PRESENT)

STRESS AND TRAUMA COURSES/PRESENTATIONS DELIVERED

Venue	Course Title	Target Audience
International , by invitation and as scheduled by Green Cross and/or Figley Institute	<ul style="list-style-type: none"> • Compassion Stress Management (Compassion Fatigue Educator Certification) • Compassion Fatigue Therapist (Compassion Fatigue Therapist Certification) • Disaster Trauma (Field Traumatologist Certification) • Transforming the Hurt of Helping: Managing the Compassion Stress of Disaster Workers • Trauma and Spirituality 	<ul style="list-style-type: none"> • Clinicians • Clergy • First Responders • Disaster Workers
National , as scheduled by Florida Regional Community Policing Institute	<ul style="list-style-type: none"> • Critical Incident Stress Management for Weapons of Mass Destruction Events • Stress Management in a Climate of Terrorism 	<ul style="list-style-type: none"> • First Responders
As coordinated by FSU Traumatology Institute	<ul style="list-style-type: none"> • Fundamentals of Traumatology • Field Traumatology (Course Developer) • Clinical Approaches 	<ul style="list-style-type: none"> • Clinicians • Clergy • First Responders • Disaster Workers
Military as scheduled by National Terrorism Preparedness Institute	<ul style="list-style-type: none"> • Critical Incident Peer Support <ul style="list-style-type: none"> ○ Ft. Benning ○ Ft. Gordon ○ Ft. Leonard Wood ○ Ft. Bliss ○ Ft. Carson ○ Ft. Hood 	<ul style="list-style-type: none"> • U S Army Military Police
As coordinated by FSU Traumatology Institute	<ul style="list-style-type: none"> • Military Traumatology: Effective Management of Critical Incidents and Other Stressors (Ft. Sam Houston, Texas) 	<ul style="list-style-type: none"> • Army Medical (AMEDD) Students
As coordinated by Figley Institute	<ul style="list-style-type: none"> • Caregiver Operational Stress Control Team Training • Provider Resilience Training 	<ul style="list-style-type: none"> • Navy Medicine (BUMED) personnel (clinicians, chaplains, nurses, psychiatrists) • Army Medical (AMEDD) personnel (clinicians, chaplains, psychiatrists)
Statewide , as scheduled by Florida Highway Patrol	<ul style="list-style-type: none"> • Critical Incident Stress Debriefing (Peer Support) 	<ul style="list-style-type: none"> • Law Enforcement
Web Based www.duq.edu	<ul style="list-style-type: none"> • Compassion Stress Management for Animal Care Workers (Compassion Fatigue Educator Certification) 	<ul style="list-style-type: none"> • Animal Care Workers
www.figleyinstitute.com	<ul style="list-style-type: none"> • Disaster Stress and Trauma • Compassion Stress Management 	<ul style="list-style-type: none"> • Clinicians • Clergy • First Responders • Disaster Workers

PROFESSIONAL DEVELOPMENT COURSES DELIVERED

Venue	Course Title	Target Audience
National , as scheduled by Emergency Management Institute, Emmitsburg, Maryland	<ul style="list-style-type: none"> • Management and Supervision of Training • Instructional Presentation Skills 	<ul style="list-style-type: none"> • Trainers from federal, state and local governments • Focus Group
Statewide (Florida Counties) as scheduled by the Florida Division of Emergency Management	<ul style="list-style-type: none"> • Civil Defense Systems, Programs and Policies • Continuity of Government • Decision Making and Problem Solving • Developing Volunteer Resources • Effective Communications • Instructional Presentation Skills • Leadership and Influence 	<ul style="list-style-type: none"> • State and local personnel who have a role in disaster response and recovery

DISASTER RESPONSE AND RECOVERY OPERATIONS COURSES DELIVERED

Venue	Course Title	Target Audience
National as scheduled by Green Cross and Figley Institute	<ul style="list-style-type: none"> • Basics of Incident Command • Disaster Recovery Programs 	<ul style="list-style-type: none"> • Clinicians • Clergy • First Responders • Disaster Workers
Statewide (Florida Counties) as scheduled by the Florida Division of Emergency Management	<ul style="list-style-type: none"> • Damage Assessment • Disaster Application Center Management • Disaster Recovery Operations • Shelter Implementation Workshop 	<ul style="list-style-type: none"> • State and local personnel who have a role in disaster response and recovery

DISASTER DEPLOYMENTS

DEPLOYED BY FEMA

Event	Assignment
1069-FL 1995	Hurricane Opal Disaster Recovery Center Manager
1097-OH 1996	Storms/Floods Disaster Recover Center Coordinator
1125-IN 1996	Flooding Disaster Recover Center Coordinator
1159-WA 1997	Severe Winter Storm Disaster Recover Center Coordinator
1164-OH 1997	Severe Storms/Floods Disaster Recover Center Coordinator
1179-TX 1997	Severe Storms/Floods Housing Coordinator (travel trailer leases)
1227-OH 1998	Storms/Floods/Tornadoes Coordinator: IFG, Crisis Counseling, DUA; Acting Human Services Officer

DEPLOYED BY STATE OF FLORIDA

Event		Assignment
756-FL 1985	Hurricane Kate	Crisis Counselor - East Point Disaster Application Center
952-FL 1992	Flood/Storm	Damage Assessment
955-FL 1992	Hurricane Andrew	Operations Officer, Disaster Application Center Manager, Asst Individual Assistance Officer
966-FL 1992	Flood/Storm/Tornadoes	State Individual Assistance Officer
982-FL 1993	Winter Storm	State Individual Assistance Officer
996-IA 1993	Mid-West Floods	Assist State of Iowa in setting up Human Services Programs (IFG, DAC, DUA)
1008-CA 1994	Northridge Earthquake	FEMA Disaster Recovery Center Manager
1035-FL 1994	Tropical Storm Alberto	State Individual Assistance Officer
1043-FL 1994	Tropical Storm Gordon	State Individual Assistance Officer
1300-FL 1999	Hurricane Floyd	ESF-5 Information and Planning
1306-FL 1999	Hurricane Irene	ESF-5 Information and Planning
1344-FL 2000	Tropical Storm	ESF-5 Information and Planning
1345-FL 2000	Rains/Floods	ESF-5 Information and Planning
1991 - 1995	Various	Damage Assessment for Small Business Administration and Department of Agriculture disaster declarations

DEPLOYED BY GREEN CROSS

Event		Assignment
1195-FL 1998	Tornadoes	Crisis Counseling Project Coordinator
1391-NY 2001	Terrorist Attack	Incident Commander
1539-FL 2004	Hurricane Charles	Incident Commander
1545-FL 2004	Hurricane Frances	Incident Commander
1551-FL 2004	Hurricane Ivan	Incident Commander
1561-FL 2004	Hurricane Jeanne	Incident Commander and Trainer, Disaster Mental Health
Sri Lanka 2005	2004 Asian Tsunami	Incident Commander
1603-LA 2005	Hurricane Katrina	Contract Manager/Quality Control - Humane Society of the United States Animal Care Shelter Workers Compassion Stress Management Program

OTHER HUMAN SERVICES EXPERIENCE

Administrative, direct service, and volunteer community service with public and private non-for-profit organizations in the areas of mental health, crisis intervention, substance abuse, and developmental disabilities.

- 1988- **EXECUTIVE DIRECTOR**
- 1991 Guardianship Association for the Retarded Disabled (GUARD, Inc.), Tallahassee,, FL
- 1987- **PROJECT DIRECTOR**
- 1988 Protection and Advocacy for Mentally Ill Individuals, Advocacy Center for Persons with Disabilities Tallahassee, Florida
- 1984- **HUMAN SERVICES PROGRAM SPECIALIST**
- 1987 Alcohol, Drug Abuse & Mental Health Program Office; Department of Health & Rehabilitative Services, Tallahassee, Florida
- 1981- **MANAGER**
- 1984 Human Services Center, Florida State University, Tallahassee, Florida
- 1981- **RESEARCH ASSISTANT**
- 1984 College of Education, Florida State University, Tallahassee, Florida
- 1980 - **RESEARCH ASSISTANT**
- 1981 Psychology Department, University of Alabama in Birmingham, Birmingham, Alabama
- 1978 - **TELEPHONE COUNSELOR**
- 1980 Crisis Center of Jefferson County, Birmingham, Alabama
- 1977- **VOLUNTEER COUNSELOR**
- 1979 XIII Place, American Red Cross, Birmingham, Alabama

CONTINUING EDUCATION

AMERICAN RED CROSS

	Date
Damage Assessment	1994
Introduction to Disaster	1993
Shelter Operations	1993

EMERGENCY MANAGEMENT INSTITUTE/FEMA

Disaster Field Training Organization

	Date
Achieving Extraordinary Customer Relations	1996
Active Listening	1998
Conflict Resolution	1998
Government Ethics	1998
Media Relations	1998

Disaster Recovery Courses

	Date
Disaster Mental Health Training (16 hours)	1998
Disaster Recovery Operations Train-The-Trainer	1994
Individual and Family Grant Program Administration	1996
NEMIS Individual and Family Grant Program Instructor Training	1998

FEMA Independent Study Series

	Course#	Date
Emergency Program Manager	IS-1	1992
Emergency Management USA	IS-2	1992
Radiological Emergency Management	IS-3	1992
Hazardous Materials Planning in Nuclear Crisis	IS-4	1992
Hazardous Materials — A Citizen's Orientation	IS-5	1992
A Citizen's Guide to Disaster Assistance	IS-7	1992
Introduction to Incident Command	IS-100	2006
ICS for Single Resources and Initial Action Incidents	IS-200	2006
Basic Incident Command System	IS 195	1993
National Incident Management System	IS-700	2006

Master Trainer Program

	Course#	Date
Management and Supervision of Training	E601	1999
Performance and Needs Assessment	E602	2000
Instructional Design	E603	2001
Course Development	E604	2001
Instructional Delivery	E605	2005
Evaluation of Training	K606	2002
Alternate Delivery Methods		2004

NATIONAL FIRE ACADEMY

	Course#	Date
Emergency Response to Terrorism	ERT-SS	1999

STATE OF FLORIDA

Department of Agriculture, Division of Forestry

	Date
Florida Firewise Communities Facilitator	2000

Department of Children and Families, Project Recovery

	Date
Psychological First Aid	2006

Governor's Hurricane Conference

	Course#	Date
Basic Community Relations	TS-R1	2000
Advanced Community Relations	TS-R2	2000

Department of Community Affairs, Division of Emergency Management,

	Course#	Date
Exercise Design	G120	1992
ICS/EOC Interface	G191	
Leadership and Influence	G240	1999
Decision Making and Problem Solving	G241	1999
Effective Communications	G242	1999
Developing Volunteer Resources	G244	1994
CD Systems Programs and Policies	G245	1992
Continuity of Government	G250.1	1992
Instructional Presentation Skills	G261	1994
Mass Fatalities Incident Response	G386	1999
Emergency Management Intergovernmental Cooperative	G619	1999
Bomb Incident Management Seminar		1998
Family Disaster Planning		1994
Hazardous Materials Operations		1994
Introduction to Incident Command System	I-120	1993
Managing Emergency Operations (ERIIN Training Seminar)		1993
Statewide Exercises (Nuclear Power Plant and Hurricane) as scheduled by DEM during period	1991-1995, 1999-2001	

St. Petersburg College

	Course#	Date
Critical Incident Stress Management for Weapons of Mass Destruction Events (1 day)	WMD-004	1998
Curriculum Update for Counter-terrorism Instructors (10 hours)	n/a	2006
Stress Management in Climate of Terrorism (2 days)	WMD-004A	2007
Preventing Sexual Harassment	n/a	2007

MISCELLANEOUS TRAINING

	Contact Hours	Date
Crises in Rural American - Casper College	16	2004
Blackboard 6 Instructor Tutorial (Distance Learning Course) - Duquesne University	8	2006
Best Practices in Disaster Mental Health and Resilience Conference, Tulane University, New Orleans, LA	12	2009

Counselor Training - Crisis Center of Jefferson County, AL	20	1979
Fundraising - Grantsmanship Center	40	1989
Fundraising - Tallahassee Community College	12	2003
Institute in Henri Nouwen's Theology of Suffering	40	2007
safeTALK® Suicide Prevention Training - Devon Tayler - Figley Institute	3	2006
Salient Issues in Spiritual Direction - Graduate Theological Foundation	20	2006
Second Annual Green Cross Projects Conference	16	1998
Small and Mid-Sized Exempt Organizations - Department of the Treasury	7	2003
Stress Reduction Solutions for Women - Rockhurst College Continuing Education	6	1994
Thought Field Therapy® Algorithms - Callahan Techniques, Ltd.	16	2007
Transformation Process and Spiritual Development - Graduate Theological Foundation	20	2006

PUBLICATIONS

- Figley, C. R. & Figley, K. R. (2001). September 11th Terrorist Attack: Application of Disaster Management Principles in Providing Emergency Mental-Health Services. *Traumatology*, 7:4, 143-151.
- Figley, C. R. & Figley, K. R. (2002). The Green Cross Project: A model for providing emergency mental health aid after September 11. *Phi Kappa Phi Forum*, 82:2, 42-48.
- Figley, C.R. & Figley, K.R. (in review). Stemming the Tide of Trauma Systemically.
- Figley, C.R., Lovre, C. & Figley, K.R. (in review). Compassion Fatigue, Vulnerability, and Resilience and in Practitioners Working with Traumatized Children.
- Figley, C. R., Figley, K. R., & Norman, J. (2002a). Tuesday Morning September 11, 2001: The Green Cross Projects' Role as a Case Study in Community-Based Traumatology Services. in S. N. Gold & J. Faust (Eds), *Trauma Practice in the Wake of September 11, 2001*, pp13-36, NY: Haworth Maltreatment & Trauma Press.
- Figley, C. R., Figley, K. R. & Norman, J. (2002b). Tuesday Morning September 11, 2001: The Green Cross Projects Role as a Case Study in Community-Based Traumatology Services. *Journal of Trauma Practice*, 1:4, 13-36.
- Figley, K.R. (2007a). *Merging Counseling and Ministry: The Role of Psychosocial Development and the Seven Chakras in the Transformation of Spirit*. (Unpublished Manuscript)\
- Figley, K.R. (2007b). *Come as the Storm to Test Us: A Theology of Complicated Bereavement in the Aftermath of Catastrophic Human-Caused and Natural Disaster*. (Unpublished Manuscript)
- Figley, K.R. (2008). *Case Study: Psychosocial Acceleration and Spiritual Transformation in the Aftermath of Traumatic Grief*. Unpublished Manuscript.

AWARDS AND HONORS

- 1992 MERITORIOUS SERVICE AWARD by
 Secretary, Department of Community Affairs
- 1993 DISTINGUISHED SERVICE AWARD - Hurricane Andrew by
 Secretary, Florida Department of Community Affairs, and Governor Lawton Chiles
- BIG SISTER OF THE YEAR by
 Big Brothers/Big Sisters of the Big Bend
- 1994 DISTINGUISHED SERVICE AWARD - Tropical Storm Gordon by
 Secretary, Florida Department of Community Affairs, and Governor Lawton Chiles
- 1998 TRAUMATOLOGIST OF THE YEAR by
 Green Cross Projects at Florida State University, School of Social Work
- 2001 DISTINGUISHED SERVICE TO FAMILIES AWARD (with Charles R. Figley) by
 National Council on Family Relations
- DISTINGUISHED SERVICE AWARD by
 Green Cross Projects

LETTER OF RECOGNITION FOR SEPTEMBER 11 DEPLOYMENT
Governor Jeb Bush (October 8, 2001)

2002 EXEMPLARY SERVICE AWARD by
The American Society for Public Administration, North Florida Chapter

2003 SPIRIT OF WOMEN SMALL BUSINESS WINNER by
Tallahassee Memorial Hospital

2005 TAMFT HEART FOR FAMILY AWARD FOR EXEMPLARY SERVICE TO FAMILIES AND COMMUNITY by
Tallahassee Association of Marriage and Family Therapy

LETTER OF RECOGNITION FOR SRI LANKA DEPLOYMENT
Governor Jeb Bush (April 13, 2005)

2006 CAMBRIDGE WHO'S WHO

PROFESSIONAL MEMBERSHIPS

American Society for Training and Development
American Society for Training and Development, Tallahassee Chapter
Association for Marriage and Family Therapy
Florida Emergency Preparedness Association
Green Cross Academy of Traumatology
International Society of Traumatic Stress Specialists